

	Micro Edition	Lite Edition	Standard Edition	Professional Edition	Enterprise Edition
Multilingual support	Two Languages Support Arabic, Chinese, French	Two Languages Support Arabic, Chinese, French	Three Languages Support Any 1 additional language	Five Languages Support Any 3 additional languages	Ten Languages Support Any 8 additional languages
Counter employees	1 counter employees + 1 admin employee	5 counter employees + 1 admin employee	25 counter employees + 1 admin employee	50 counter employees + 1 admin employee	Unlimited
Counter calling unit support	1 max	1 to 5 max	1 to 25 max	1 to 50 max	1 to 250 max
QMS kiosk support	Android standalone kiosk (1)	Android standalone kiosk (1)	Android standalone kiosk (Max 2 count)	Android standalone kiosk (Max 5 count)	Android standalone kiosk (Unlimited)
Counter display support	1 template	1 template	6 templates	24 templates	24 templates
Counter LED support	1 device	5 devices	25 devices	50 devices	250 devices
Service configuration	1 max	1 to 10 max	1 to 28 max	1 to 55 max	1 to 100 max
Report	Token based report only	Token based report only	Token, employee and customer based reports	Token, employee, service, customer priority and customer based reports	Token, employee, service, customer priority, counter and customer based reports
Excel export report	✔	✔	✔	✔	✔
Customise design as you want for kiosk, counter display	✔	✔	✔	✔	✔
Backup & restore option	Instant backup	Instant backup	Instant backup	Instant backup & schedule backup	Instant backup & schedule backup
Token voice announcement	✔	✔	✔	✔	✔
Queue status display support	✘	1 template	5 templates	10 templates	10 templates
Digital signage support	✘	✔	✔	✔	✔
Advanced dashboard	✘	✔	✔	✔	✔
Customise design as you want for queue status display	✘	✔	✔	✔	✔
Retail queue support	✘	✔ (Pricing)	✔ (Pricing)	✔ (Pricing)	✔ (Pricing)
SMS alert & SMS receipt	✘	✔ (Pricing)	✔ (Pricing)	✔ (Pricing)	✔ (Pricing)
Web ticketing	✘	✔ (Pricing)	✔ (Pricing)	✔ (Pricing)	✔ (Pricing)
Grouping of service	✘	✘	2 groups	5 groups	Unlimited
Advertisement slide show	✘	✘	1 to 15 max	1 to 15 max	1 to 15 max
Customer identification	✘	✘	✔	✔	✔
Token series, prefix & range	✘	✘	✔	✔	✔
Indicate service allotted time exceed	✘	✘	✔	✔	✔

To call not appeared tokens	⊗	⊗	☑	☑	☑
Mobile ticketing support	⊗	⊗	☑	☑	☑
Central management support	⊗	⊗	☑	☑	☑
VIP token priority option	⊗	⊗	⊗	☑	☑
Shift based token processing	⊗	⊗	⊗	☑	☑
Advertisement video playing	⊗	⊗	⊗	1 to 5 max	1 to 5 max
Assign tokens to new service by process token	⊗	⊗	⊗	☑	☑
Font customization in QMS Kiosk, Counter display, Queue status display	⊗	⊗	⊗	☑	☑
Add customized token information	⊗	⊗	⊗	☑	☑
Multiple level of service mapping	⊗	⊗	⊗	⊗	☑
Manually user choose counter for service	⊗	⊗	⊗	⊗	☑
Email alert for employee's performance, login & logout	⊗	⊗	⊗	⊗	☑
Advertisement in kiosk slide show, video, scrolling text, popup	⊗	⊗	⊗	⊗	☑